



POSITION: London CAREs Housing Stability Worker (2)

REPORTS TO: London CAREs Housing Stability Team Lead

London CAREs is a Housing First program that works to improve the health and housing outcomes of individuals in London with chronic and persistent experiences of homelessness. Working within a Housing First framework, which includes adhering to the principles of harm reduction, recovery orientation and trauma-informed work, we are seeking 2 Housing Stability Workers to join our progressive team. London CAREs is a collaborative initiative involving three host/funded agencies: Addiction Services of Thames Valley (ADSTV), The Unity Project, and Regional HIV/AIDS Connection.

POSTION SUMMARY:

The Housing Stability Worker - London CAREs supports both street involved individuals and those exiting emergency shelters to achieve improved housing stability. The Housing Stability Worker will establish and maintain relationships with participants who have experienced homelessness by focusing on providing intensive, ongoing support, as directed by the needs of the participant, primarily in the participant's home. A primary focus will be connecting participants to other services and assisting them to transition into their housing and communities.

POSITION RESPONSIBILITIES

- Provide intensive case management including regular, continuous contact with the participant for a minimum of one year
- Apply documented, structured case planning with identified goals to ensure participant interactions have objectives and are outcome oriented
- Work cooperatively with the London CAREs funded agencies and other supports involved with the participants ongoing care
- Broker and advocate with other system elements, accompany clients to appointments, provide proactive crisis planning, organize meaningful daily activity opportunities, liaise with Ontario Works and Ontario Disability Support Program
- Connect the participant with appropriate services or supports based on their needs, including physical healthcare, mental healthcare, addiction services, trauma services, vocational assessment and training, employment, volunteer and social-recreational opportunities
- Facilitate community integration and linkages to community resources
- Connect participants to other long or short-term formal and informal supports
- Prepare and plan for "homelessness proofing" and re-housing. Includes recognizing and averting indicators that may de-stabilize a participants housing and focus on what worked when re-housing a participant
- Apply a collaborative approach to case planning.



- Collect and record demographic information, maintain detailed case notes, case management plans and contact lists of involved supports and community services using the integrated data management program
- Provide comprehensive quarterly project reports
- Provide public presentations to community service providers
- Support landlords as necessary in conjunction with the Housing Selection Worker and the participant
- Provide after-hours support as scheduled
- Participate in London CARES team meetings
- Alert your immediate supervisor or designate of information that could affect the safety and well-being of street involved individuals including bad drugs, dangerous offenders or predators
- Maintain a regular caseload of 10 participants

DETAILS OF POSITION:

- Two (2) available positions – One Full Time Permanent, One Contract
- Immediate start date
- Full-Time - 35 hours per week
- Schedule will vary according to program needs; including days, weekends, evenings and public holidays
- Participate in weekend rotation as Covering Worker;
- Hours subject to change due to funding, program needs

COMPENSATION

Full Time Position

- \$40,000/annum, equivalent to \$21.98 hourly
- Dental and health benefit eligibility after 3 months
- Competitive vacation package

Contract Position

- \$21.98/hourly
- 4% in lieu
- End Date of March 31, 2018 with possibility of extension

REQUIREMENTS

- Completed post-secondary education in social services or related field and a minimum 2 years work experience in addictions and mental health
- Satisfactory Police Information Check and Vulnerable Sector Check
- Valid G License and proof of automobile insurance



- Considerable experience addressing the needs of individuals and families experiencing homelessness, or those at risk of homelessness, including developing and implementing successful case management plans
- Advanced skills to enhance participant motivation in order to make and follow through on decisions related to treatment, stability and wellness
- Understanding of community agencies and a cross section of service providers
- Knowledge of services to support this population and an ability to provide participant advocacy and proactive participant planning with other system elements
- Experience with ongoing evaluation of complex case management or treatment plans, engaging with the participant and other resources in adjusting the plan, as appropriate
- Experience with conflict resolution practices including "in the moment" problem solving and intervention

WORKING CONDITIONS

- Working with individuals who have a history of trauma and homelessness
- Work primarily completed in the community, including participant's homes
- Customize weekly work schedule to meet program and participant need
- Outside in all seasons of weather
- May be exposed to infectious waste, diseases, conditions, etc.
- Manual dexterity required to use desktop computer and peripherals
- Moderate physical activity including standing, sitting, lifting
- May be required to assist participants with moving into homes

**PLEASE SUBMIT RESUME AND COVER LETTER IN CONFIDENCE BY
Friday, June 23 2017 at 12:00 pm to:**

ADSTV

Attn: Human Resources – Housing Stability Worker
260-200 Queens Ave., London, ON N6A 1J3

or

employment@adstv.on.ca

Please include in the subject line the position you are applying for.

We thank all applicants for their interest but regret only those selected for an interview will be acknowledged.

Preference will be given to candidates who are proficient in both official languages of Canada and who meet all job requirements.

Préférence sera accordée aux candidats qui sont compétents dans les deux langues officielles du Canada et qui satisfont à toutes les exigences de l'emploi.

No phone calls please.